

## **2004 Call Statistics**

### **Fire Suppression / EMS**

2064 - Total emergency responses, including:

42 Fires:

7 - Building fires

5 - Mutual aid to the fire (4 Concord, 1 Lexington)

9 - Confined cooking fires

1 - Aircraft crash/fire

1116 Emergency Medical Responses:

88 - Motor vehicle accidents

181 - Provided mutual aid ambulance

122 - Received mutual aid ambulance

90 Hazardous Condition Responses:

10 - Flammable/combustible liquid spills

45 - Arcing/wires down

181 Service Calls:

25 - House lockouts

17 - Water problems

92 - Occupant assists

21 - Mutual aid line box and/or station coverage

45 Good Intent Calls:

29 - Smoke scare/Odor of smoke

324 False Alarm/False Calls:

296 - False fire alarms

4 - Bomb scares

11 - False carbon monoxide (CO) detector activations

### **Response Locations**

27% (~521) of our calls were in the Northeast Quadrant, which includes Old Billerica Road, Crosby Drive, Middlesex Turnpike, and Route 3

22% (~418) of our calls were in the Northwest Quadrant, which includes North Road and Springs Road

18% (~353) of our calls were in the Southeast Quadrant, which includes most of Great Road, Wiggins Avenue, and Ashby Road

22% (~419) of our calls were in the Southwest Quadrant, which includes most of Concord Road, Hartwell Road, Davis Road, and South Road

11% (~206) of our calls were to mutual aid to nearby communities

*Note: Motor vehicle accidents are not included in location totals.*

Bedford Veterans Administration Hospital (Northwest Quadrant) accounted for 131 emergency responses (6%), including:

2 - Fires

87 - Emergency medical responses

40 - False fire alarms

Carlton Willard Village (Northeast Quadrant) accounted for 64 emergency responses (3%), including:

55 - Emergency medical responses

7 - False Fire alarms

### **Apparatus**

Engine 1 - 1417 responses

Engine 2 - 188 responses

Spare (E-8) - 60 responses

Ladder 1 - 238 responses (Out of service 8/15/04 - 1/7/05)

Rescue 1 - 1116 responses

Forestry 1 - 99 responses

### **Fire Prevention**

614 - Permits

93 - Residential construction/renovation plan reviews

38 - Commercial plan reviews

52 - Sprinkler alterations/installations

27 - Fire alarm alterations/installations

31 - Oil tank removals/installations

19 - Oil burner alterations

264 Inspections:

116 - Smoke detector inspections

148 - Building inspections